

Trinity Health Colleague Resource Guide

Helpful links and contact information



The purpose of this guide is to provide Trinity Health colleagues with links and contact information for commonly used resources. Click the icon or underlined text to open the resource.



Many resources can also be found on the ZENworks Application Page. Open ZENworks by clicking the icon on the lower bar of all Trinity Health issued devices. The icons referenced in this guide are on this page.

Trinity Information Services (TIS)



Microsoft Account Portal (MAP) allows colleagues to change their password, review settings, review recent sign-in activity, and more.



ServiceNow Self Service allows colleagues to request information technology support. Use ServiceNow to report a computer problem, request access to an application, or other technology needs.

Help Me Connect provides instructions on how to access Trinity Health resources and set up multi-factor authentication (MFA) to help keep your account secure from hackers and bad actors.

Human Resources



HR4U allows colleagues to search for information and get answers to commonly asked HR questions. If you need personal assistance, you can request a call or chat real-time with an HR representative.



Workday allows colleagues to edit and review their contact information, review and update direct deposit, view or print pay stubs, and more.

Trinity Health Benefits Orientation Link is a video series designed to provide a high-level overview of the comprehensive benefits available to help you Live Your Whole Life – body, mind and spirit.



Standout is Trinity Health's strengths-focused engagement platform that helps us deepen our connections between colleagues and leaders through weekly check-ins. It also helps us to share feedback several times a year about how we feel about our work, what's going well, and what we'd like to make even better.

Integrity, Compliance, and Cybersecurity



Code of
Conduct

Code of Conduct allows colleagues to review the Trinity Health Code of Conduct which outlines responsibilities expected at Trinity Health. It provides guidance on behavior expectations. By following the Code of Conduct, we can contribute to achieving Trinity Health's Mission.



Compliance
Concern

Compliance Concern is maintained by an independent contractor and allows colleagues to confidentially report ethics or compliance concerns without fear of retaliation. As a first step, you are encouraged to talk with your immediate supervisor to get answers to most concerns. If you are uncomfortable about going to your supervisor or next-level manager, you may report your concern using this website or by calling the **Integrity & Compliance Line** at 866-477-4661. The toll-free number is staffed by live operators 24 hours a day, 7 days a week, 365 days a year.

Information Security: Top 10 List walks colleagues through how best to keep information safe for colleagues and our patients.

Integrity & Compliance Site supports colleagues in understanding their role to protect the confidentiality, integrity, and availability of sensitive information and resources, including safe and confidential reporting.

Diversity, Equity, & Inclusion

Diversity, Equity, & Inclusion Site provides direct access to a variety of resources, information, and initiatives including the *TogetherStrong* Learning Library.

Colleague Resource Groups Site provides colleagues with information on all colleague resource groups, how to get involved, and more.

Learning Opportunities



HealthStrea

HealthStream is the Trinity Health learning management system where colleagues complete required and optional learning.

Microsoft 365 Product Learning is a help and learning resource for commonly used applications used at Trinity Health, including Outlook (email), Teams (chat, virtual meetings, collaboration), and more.



Leadership
Learning

Leadership Learning, also known as **LEAD**, is the Trinity Health learning and development site. Here you will find courses (classroom and virtual) and on-demand resources to help you build your leadership core.

Colleague Well-Being



Live Your
Whole Life

Live Your Whole Life is the integrated well-being resource for colleagues and their family members. Here you will find activities, tools, and benefits that support you in achieving your unique well-being goals. At Trinity Health, we believe that our spiritual, mental, emotional, physical, financial, social, and vocational well-being can positively affect quality of life not only for ourselves, but also for our families and those we serve.

Colleague Discount Portal is a site powered by PerkSpot with exclusive deals for Trinity Health colleagues.



Spring
Health...

Spring Health provides accessible and confidential mental health care that fits the needs of Trinity Health colleagues and our family members. Benefits include therapy, coaching, alcohol and substance use support, and more. Colleagues receive up to six free sessions annually per covered individual.